grasped.

ARCHITECTURAL HARDWARE

RETURN + EXCHANGE FORM

Order Number: _____ **Order Date:** _____

Contact Name: _____

Contact Number: _____

E-mail Address: _____

Requesting Return/Exchange: 1 - ☐ Return 2 - ☐ Exchange

Reason for return/exchange:

1 - ☐ Doesn't suit my project 2 - ☐ Not as expected 3 - ☐ Change of mind

4 - ☐ Other – Please Specify _____

Quantity	Item Code	Description

Please see details below.

1. If you wish to return any product(s) please first read our online returns policy at https://www.grasped.com.au/our-policies
2. To be eligible for a refund, product(s) must be returned within 7 days of receiving your order.
3. Please return product(s) in their original condition + in the original unmarked packaging supplied (including all original boxed, mounting hardware, finishing screws, accessories + protective wrapping). Any product(s) returned without their original packaging cannot be accepted.
4. Please ensure you package the product(s) appropriately, as any damage in transit will be the responsibility of the client. Refunds will not be given for product(s) returned in unsaleable condition.
5. Please complete + include this returns form, along with your original invoice + send to:
   170 Victoria Rd, Drummoyne 2047 NSW Australia

Please allow 10 business days for our team to process your request.

For any queries or concerns please feel free to get in touch via e-mail at admin@grasped.com.au

Thank you,
The Grasped Team.